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Bell Atlantic



PRICING AND BILLING INFORMATION

For pricing information, please contact us by:

E-MAIL

For:

E-MAIL US AT:

Corporate Sales

baissales@bawave.com

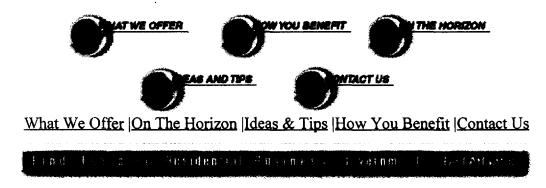
Individual/Residential Sales individualsales@bawave.com

PHONE

Or - feel free to give us a call at 1-800-NET-2026 and we would be happy to provide you with information.

Billing to the Customer

Billing options currently available are credit card or a paper bill from Bell Atlantic Internet Solutions. On-line review of the customer's bill is also available. Planned for the near future is an option that will give customers the convenience of having their Internet service billed on the Bell Atlantic phone bill for a single, comprehensive accounting of communications charges.



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Bell Atlantic



INTERNET CONSULTING

Through Bell Atlantic Internet Solutions, you have access to more than the latest technology: you can also tap into expertise that helps you maximize the value of a reliable system tailored to your exact needs.

Consulting and Integration Services

The goal of Web Services consulting and integration is to provide expert advice and direction to customers who require support in the planning, design, procurement and management of their Internet connection. By evaluating each customer's unique enterprise network environment, Web Services consultants are able to develop a practical solution for integrating the customer's existing network to the Internet. Web Services consultants will also assist the customer with implementing firewall and security measures in addition to WWW servers and commerce services.

Consulting services will be offered to dedicated access customers who require additional services ranging from an overall Internet strategy to unique LAN/WAN integration into the BAIS TCP/IP network. An account executive from Web Services will work with a customer to provide an Internet connectivity solution. Bell Atlantic Internet Solutions will act as the primary point of contact on behalf of the customer to facilitate discussions and meetings in identifying an Internet solution.

The integration service is an extension of basic consulting services in which expert security consultants and applications level experts will support the account executive in complex network integration. As part of this service, network diagrams and protocols are analyzed, hardware and software recommendations are made and an overall architecture and an Internet strategy is reccomended.

Tier 1 Internet Consulting Services

- Access
- Security
- Addressing
- Web site development
- Web hosting
- CPE
- Mail

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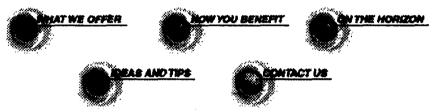
Tier 2 Internet Consulting Services

- Intranets
- Groupware
- Transactions
- Advertising
- Electronic Commerce

Consulting services include:

- Address administration
- Internet security
- Network integration
- Content development
- Training

PRICING AVAILABLE UPON REQUEST.
Contact us at 1-888-NET-2100 or CONTACT US.



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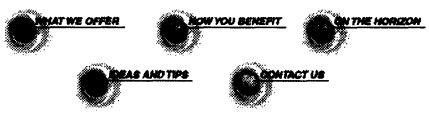
Bell Atlantic Indiana Control



Business Support Services and Technical Support Services

Bell Atlantic Internet Solutions supports you 24 hours a day, 7 days a week. We're available whenever your on-site system administrator needs help in identifying problems and isolating and resolving troubles.

Bell Atlantic Internet Solutions has established Customer Support Services to provide optimum support for all customers. For the business customer, a Business Help Desk is a single point of contact for account, billing and technical services. The Business Help Desk also coordinates the installation of Internet Services for the business customer.



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Bell Atlantic



- Electronic Markets
- Communities of Interest (COI) Services
- Small Business Exchange
- · Local Focus, Global Reach...

Electronic Markets

Bell Atlantic will also offer a wide variety of Internet-based information and commerce services to consumers and businesses. These services will bring together the best technology capabilities in communications, electronic commerce, and information retrieval organized around communities of interest.

Communities of Interest (COI) services will center around user and business enterprise needs which cluster around common topics, issues, or unfulfilled needs. These COI services start with powerful, well-packaged and presented Internet content material supplemented by state-of-the art information retrieval tools. COIs may be defined by geography and/or special interest category. Bell Atlantic's COIs will target business-to-business markets as well as business-to consumer markets. Initial COIs are under development (See Small Business Exchange below).

COI information and content will be generated from existing Internet information as well as through partners and development projects. Bell Atlantic will develop product design templates to cost effectively enable smaller Internet Providers to participate in these communities.

Community of Interest services will also address the needs of vendors, suppliers, and advertisers in search of more efficient ways to target and service increasingly diverse markets. For example, the COI services will make possible one-to-one marketing capabilities combined with powerful reporting capabilities. In addition, web site hosting, site development--as well as transaction capabilities and support services--will be available. Finally, as emergent capabilities and electronic commerce solutions mature, Internet Solutions will incorporate these "best of breed" solutions into COI services.

Small Business Exchange: Bell Atlantic's Small Business Exchange (SBE) will be business-to-business Internet-based service designed to address the real-world challenges of small and medium sized businesses. The Small Business Exchange is a service designed to provide easy-to-use information retrieval, communication and professional networking tools, as well as transaction capabilities. Particular emphasis will be on enriching the regional

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information which small businesses depend on to conduct business within their local trading zone.

The service will provide a forum for small businesses to seek out targeted information on key issues impacting their businesses and communicate with peers and experts. For example, from locating the best C.P.A. firm in their local trading area, to networking with other small businesses seeking financial advice, to downloading the best tax articles and software, the Small Business Exchange will provide high-impact solutions to professionals and small businesses. Included in the Exchange will be a comprehensive array of business topics covering key functional areas such as finance, marketing, human resources with a sharp focus on small business' unique concerns. In addition, a core element of the service will be a professional services locator which will allow for rapid location of professionals.

The Small Business Exchange will bring the power of Internet and communications technologies combined with database marketing and electronic commerce tools into one service. End-users, whether they be small business owners or "knowledge workers," will be able to enjoy the sophistication of tools formerly only available to much larger enterprises. Vendors and suppliers to small businesses will find the Exchange an efficient way to generate prospects for their goods and services as well as an effective way to acquire, retain, and communicate with customers. The Small Business Exchange, for example, will include powerful Internet-based capabilities which allow for the trial and sampling of digital products including professional information services, time-sensitive information, and software.

In summary, Bell Atlantic's Small Business Exchange will provide a "one-stop-shop" for information, communications, and transactions capabilities to small businesses seeking to enhance their competitiveness and grow their businesses.

Stay tuned for additional COIs in the near future!

Local Focus, Global Reach

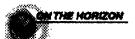
This user friendly Internet service is simple and straightforward -- designed with you in mind to provide real solutions for your everyday life, whether you're at work or at home. The subscription-based service will provide integrated, competitively priced Internet access, a customized Netscape browser, communications capabilities, and an easy to use graphical user interface and navigation scheme that lets you find what you want without all the hassle. All this, combined with an emphasis on local content and customer service - makes using the Internet as easy as using your phone for your business and personal needs. Bell Atlantic takes the mystery and fear out of connecting to "The Internet" and brings it to you in a clear, friendly way that opens doors to new vistas, new opportunities, new places to visit, new and exciting information resources. Get in touch with your world, with what's important to you - at home, at work...anywhere!

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On The Horizon











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NEWS RELEASE

Bell Atlantic

FOR IMMEDIATE RELEASE May 9, 1996

BELL ATLANTIC RECRUITS INTERNET AND ON-LINE SERVICES PROVIDERS TO HELP MARKET RESIDENTIAL ISDN

New Program Rewards Providers for Customer Referrals

Arlington, VA -- Bell Atlantic today launched a unique referral program designed to promote use of <u>Integrated Services Digital Network (ISDN)</u> technology by its residential customers who use the Internet. Under the program, Internet service providers (ISPs) and on-line service providers will receive \$15 for each residential customer they refer to Bell Atlantic who signs up for the high-speed digital telephone service.

"We believe our new referral program will benefit Internet service providers, customers and Bell Atlantic," said Curt Koeppen, Bell Atlantic vice president-ISDN. "ISPs need to offer higher speed and higher quality data services to attract and keep customers, consumers want to enjoy the services they spend time and money on, and Bell Atlantic wants to give customers another reason to use ISDN at home," Koeppen said.

ISDN, recently introduced by Bell Atlantic in the residential market, improves the speed and quality of cybersurfers'on-line time. The digital service integrates voice, data and video signals on a single, high-speed digital phone line and can support transmissions up to nine times faster than regular analog phone lines. This allows users to quickly download large data files or complex graphics. ISDN provides high-speed access to the Internet as well as access to remote computers and LANs (corporate computer networks).

Participants in the referral program will include current or future ISPs and on-line service providers who support dial-up ISDN service for consumers in at least some part of the Bell Atlantic service area. ISPs may promote Bell Atlantic's ISDN service to their customers in many ways -- such as establishing a hyper-text, one-way link from their World Wide Web site to Bell Atlantic's home page, sending an e-mail message to their high-volume customers in the Bell Atlantic service area or sending direct mail advertising to prospective customers noting how ISDN service can enhance the customer's use of the ISP's Internet service.

Bell Atlantic offers residential customers one-stop shopping for ISDN, including a full range of competitively priced equipment and installation services required for ISDN use at home. To get more information, Bell Atlantic customers may call the Bell Atlantic InfoSpeed center at 1-800-204-7332 Monday through Friday from 8 a.m. to 8 p.m.

ISDN service currently is available to Bell Atlantic residential customers in New Jersey, Delaware, Pennsylvania, Virginia, Maryland and West Virginia. Bell Atlantic's request to offer

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ISDN service to consumers in Washington, D.C. is awaiting approval from the D.C. Public Service Commission.

Internet service providers who want more information about the Bell Atlantic ISDN referral program may visit a special World Wide Web site at http://www.bell-atl.com/referral or call 1-703-974-2978. Information about ISDN for residential customers also is available on Bell Atlantic's WWW site (http://www.bell-atl.com/isdn/sbs or calling the Bell Atlantic sales and technology center at 1-800-570-ISDN (4736).

Bell Atlantic Corporation (NYSE: BEL) is at the forefront of the new communications, entertainment and information industry. In the mid-Atlantic region, the company is the premier provider of local telecommunications and advanced services. Globally, it is one of the largest investors in the high-growth wireless communication marketplace. Bell Atlantic also owns a substantial interest in Telecom Corporation of New Zealand and is actively developing high-growth national and international business opportunities in all phases of the industry.

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Media contact:

Ells Edwards, 302-576-5340 ellsworth.edwards@bell-atl.com

Return to the Bell Atlantic Media Relations Home Page

NEWS RELEASE

Bell Atlantic

FOR IMMEDIATE RELEASE July 31, 1996

BELL ATLANTIC LAUNCHES DIAL-UP INTERNET ACCESS SERVICE WITH 30 DAYS FREE UNLIMITED ACCESS FOR FIRST TIME SUBSCRIBERS1

RESTON, VA -- Bell Atlantic.net, a dial-up Internet access service, is now available to consumers and businesses in the Washington, D.C., and Baltimore metropolitan areas. For a limited time, Bell Atlantic will offer new subscribers 30 days of free, unlimited Internet access.

The dial-up service augments the high-speed, private line Internet access and World Wide Web services for businesses and governments that have been available from Bell Atlantic in these markets for the last several months.

Bell Atlantic net makes using the Internet as easy as making a phone call. Its simple-to-use navigation and information directories link customers to useful resources, events, organizations and services in their local community. It also provides easy access to the best of global resources, places and information in hundreds of interest areas.

"There are hundreds of interesting and informative Web sites right in our own backyards," said <u>Bob Beran</u>, president-Bell Atlantic Internet Solutions. "Bell Atlantic net subscribers --whether experienced users or novices --will find our service gives them easy access to this local information, as well as to millions of other global sites on the Internet."

Bell Atlantic.net features the Netscape Navigator*browser and will add the Microsoft** Internet Explorer browser later in the year, to provide increased customer choice. Bell Atlantic.net subscribers will also have access to Cyber Patrol***, a tool that enables parents to manage and control their children's Internet access, at a sharply discounted rate. Communications services for staying in touch with family, friends and colleagues are also readily accessible, including e-mail, chat and newsgroups. The service includes superior customer service and technical support available 24 hours a day, seven days a week, with the high reliability customers have come to expect from Bell Atlantic.

Designed to meet both personal and business needs, *Bell Atlantic.net* will help business users find information and resources to start, run and/or grow their business. It will provide access to news, market, networking and technology information necessary for a business to stay competitive. Communication among workers, suppliers and customers will also be simplified.

There are three pricing plans for *Bell Atlantic net*, all of which include browser software. Users can access the Internet as much as they wish with Bell Atlantic's unlimited access plan of only \$17.95 a month. They can realize a monthly savings greater than 10 percent by signing up for one year of unlimited access for \$198. Under the hourly plan, users can pay \$4.95 a month for five hours and \$1.95 for each additional hour. These prices do not include the fee for a Global Service Provider, which can run as low as \$2 a month for unlimited access.

Rates apply for analog modem access, as well as for ISDN (Integrated Services Digital Network) access, which is available from Bell Atlantic. <u>ISDN</u> provides the fastest dial-up connection to the Internet with end-to-end digital connectivity.

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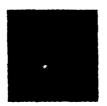
We Make it Easy.

With only one call to Pacific Bell Internet, you get everything you need - not just the fastest and most reliable network, but a total Internet solution. We provide online and 800-number customer support - 7 days a week, 24 hours a day - through a new service center specifically created for our subscribers.

If you need dedicated, full time access to the Internet, we can provide the most comprehensive suite of transport options with our <u>Dedicated Access services</u>, including our new <u>Frame Relay Internet Access Package</u>. And if you need occasional or remote access to the Internet, we are now offering the <u>fastest dial-up access available</u> and will be offering <u>ISDN access</u> soon.

And we can help you determine what type of access might be best for your business with our transport finder matrix.

Finally, if you're interested in how to use the Internet to help your business succeed, check our <u>seminar schedule</u>.



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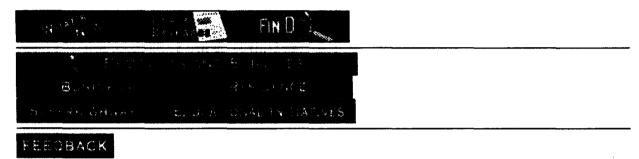
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Attachment 3

Pacific Bell's Internet Promotional Materials



Welcome to the Pacific Bell Web site (456Kb Movie). Pacific Bell is the Regional Bell Operating Company for California. We provide data and voice telecommunications services to customers throughout the state. We hope you will find what you are looking for. For more information on Pacific Telesis Group and its companies, visit the Pacific Telesis Web Site. If you are interested in job opportunities at Pacific Bell, send a blank email message to mgtjobs@pacbell.com. Information on wholesale access products is now available online. Try our find feature if you are in a hurry. For text only press here.



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For more information about the <u>Pacific Telesis Group</u> or <u>Pacific Bell</u> please visit their websites. You can also get information on <u>Pacific Bell Voice Mail</u> and the <u>Message Center</u> by visiting the <u>Pacific Bell Information Services website</u>.

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We make it easy.

There are so many reasons to use the Internet, many people find that access at their office is just not enough. That's why Pacific Bell Internet is now offering <u>dial-up access</u> to the Internet. You already trust us with your phone service. Now we're going to make it easy for you to access the Internet via the fastest dial-up services available, letting you enjoy the full benefits of Internet.

- Electronic mail is a great way of communicating with family and friends across the country or around the world. E-mail messages get delivered instantly. They're a quick, informal way of keeping in touch.
- Internet access from the home makes telecommuting a viable option. Keep in touch with important developments with your customers and vendors, and at the office. Improve the overall quality of your life by spending more time at home.
- Give your kids the Internet advantage. Everything they need to know is online.
 Help them develop their computer skills and have fun by exploring the entire world of information.
- Save time and money by shopping online. Compare prices and quality of merchandise online--even purchase your selections and have them delivered to your door.
- The entertainment of the future is coming soon--over your phone lines. Create an avatar for yourself and participate in the science fiction world of multi-user games on the Internet!

Click here to find out more about our dial-up service and planned ISDN service.



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Dialup Page 1 of 2

PACIFIC + RFI. DIALUP

Dial-up access from Pacific Bell Internet is here! It is available in major metropolitan areas throughout California. Over 10,000 Californians have tested the service and helped us make it the best. We're confident that you'll find our internet access easy-to-use, our customer support second to none, and our pricing the best value in the industry.

We found that most people connect to the Internet at least 10 hours per month, so we designed two pricing plans specifically for California users: our <u>Carefree Access Pricing</u> and our <u>Basic Access Pricing</u>.

If you'd like to get our free Pacific Bell Internet software, which includes our customized Netscape Navigator 2.0 and registration program, you can <u>download our software</u> now. Or if you'd like us to mail you a copy just:

- Complete our online <u>order form</u>
- Or call us at 1-800-708-4638

We're currently supporting Windows based computers and plan to offer Macintosh support later this year. Our beta test for Macintosh users is scheduled for this summer. Keep checking "News" on our home page for the latest information.

Features

- · Fast, reliable Internet access
- Easy set-up and use
- Free Netscape Navigator Personal Edition 2.0
- Access to e-mail, newsgroups, and the World Wide Web
- · Low price options based on your needs
- Highly trained customer service representatives available around the clock

Pricing

Pacific Bell Internet offers the option of either billing your credit card or your Pacific Bell phone bill.

Carefree Access Pricing (CAP)

Our Carefree Access Pricing is the most economical plan for Internet users with average or heavy monthly usage. With the plan you receive 20 hours of Internet access per month for \$14.95 with additional hours charged at \$.50 per hour, up to a monthly maximum of \$19.95. So, the most you will ever be billed is \$19.95

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per month regardless of your time online, and those months you use the service less than 30 hours you will be billed less.

Basic Access Pricing

Our Basic Access Pricing plan is designed for those users who want a lower starting monthly charge and anticipate relatively light Internet usage. With this plan you receive 10 hours of Internet access per month for \$9.95 with additional hours charged at \$1.00 per hour. But because there is no monthly maximum with this plan, if you're online more than 15 hours per month our Carefree Access Pricing is your best solution.

Our standard one time setup fee of \$14.95 is waived for both plans during our special introductory period. And remember, with Pacific Bell Internet, you have the convenience of either billing your credit card or your Pacific Bell phone bill. Please see our service terms and conditions for more information.

Windows System Requirements

- 386sx or higher
- 14.4+ kbps modem
- Windows 3.1, 3.11 (Windows for Workgroups), or Windows 95
- · Minimum 8 MB RAM recommended
- Minimum 6 MB free hard disk space

Service Availability

To see if you are within the free local calling area of one of our local access numbers, check our <u>Dial-up Access Number Calculator</u>. You just type in the phone number your modem will be dialing from and we'll tell you our closest dial-up site and give you a current listing of all our locations.

People living outside of the local calling area who are still interested in using our service will be responsible for paying any local toll and/or long distance charges. You can always check back here to see if there is a new number nearer to you.



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per month regardless of your time online, and those months you use the service less than 30 hours you will be billed less.

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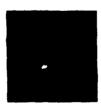
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CERTIFICATE OF SERVICE

I hereby certify that on this 15th day of August 1996, copies of the foregoing COMMENTS OF MFS COMMUNICATIONS COMPANY, INC. in CC Docket 96-149 were served, via Messenger, to all parties below:

William F. Caton (orig. + 11)
Secretary
Federal Communications Commission
1919 M Street, N.W., Room 222
Washington, D.C. 20554

Janice Myles (via diskette)
Common Carrier Bureau
Federal Communications Commission
1919 M Street, N.W., Room 544
Washington, D.C. 20554

International Transcription Services, Inc. Federal Communications Commission 1919 M Street, N.W., Room 246 Washington, D.C. 20554

Sonia L. Sykes-Minor